



Suppliers of everything electrical.

## **WE ARE OPEN FOR ESSENTIAL SERVICES - COVID-19 Update**

Redpaths are paying close attention to the COVID-19 (coronavirus) situation which has been ongoing and now escalated. On behalf of everyone here at Redpaths we want to update you on what we're doing to ensure health and safety for all and if you need services with us and what you can expect from Redpaths.

The most important thing to us is the health and safety of our customers, staff, and suppliers. We're following advice and recommendations from the Government, Ministry of Health and other authorities with the expertise to quickly and safely guide our decisions and actions, these will continue to change as the virus impacts across the community.

### **What are we doing:**

Our branches as of Wednesday 25/03/2020 will have skeleton staff for essential needs. There are some procedures that need to be adhered to on entering our branches and this is to protect all and appreciate your understanding if this is seen as inconvenient. We have increased efforts towards all hygiene practices across the branches, relevant signage and requests to limit any impact, but some are unavoidable. Social distancing from staff within the branches is practiced and all other staff have been requested to self-isolate as per Level 4 requirements from yesterday's announcement.

We remain committed to you and aim is to continue providing as safe as possible environment for all.

### **Stock Supply:**

Despite recent media releases, we are working closely with our suppliers and partners, locally and nationally to ensure consistency of supply to reduce disruptions in our ability to provide what you want and need from us. We pride ourselves on stock levels that are held at branches and able to commit to hold specific or specialized product that you require, but if you do experience any delays or challenges in supplying something please contact your account representative in the first instance

### **Our Promise:**

At Redpaths we're doing everything we can to make sure nothing gets in the way of us providing the support and service that you've come to expect from us. Delivery teams are available but may be limited and be confident your purchases will be delivered in a safe and timely way along with branch collection points for on site.

On behalf of Redpaths thank you for your continued patronage and supporting your locally based electrical wholesaler.

## **The Redpaths Management Team**

**Plug in  
to better  
value.**

**Plug in  
to better  
advice.**

**Plug in  
to better  
service.**

**Plug in  
to better  
rewards.**